

## Operating Days

<b>2009 Local Operating Days</b>	<b>1Q09</b>	<b>2Q09</b>	<b>3Q09</b>	<b>4Q09</b>	<b>YTD</b>
Asia Region (Singapore) <sup>1</sup>	74	75	77	76	302
Asia Region (China) <sup>1</sup>	60	62	67	61	250
Europe Region <sup>2</sup>	63	59	66	63	251
United States	63	64	65	61	253
LTL	63	64	64	62	253
<b>2010 Local Operating Days</b>	<b>1Q10</b>	<b>2Q10</b>	<b>3Q10</b>	<b>4Q10</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	60	62	65	63	250
Europe Region <sup>2</sup>	63	60	66	63	252
United States	63	64	64	62	253
LTL	63	64	64	62	253
<b>2011 Local Operating Days</b>	<b>1Q11</b>	<b>2Q11</b>	<b>3Q11</b>	<b>4Q11</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	60	62	65	62	249
Europe Region <sup>2</sup>	64	60	66	62	252
United States	64	64	64	62	254
LTL	64	64	64	61	253
<b>2012 Local Operating Days</b>	<b>1Q12</b>	<b>2Q12</b>	<b>3Q12</b>	<b>4Q12</b>	<b>YTD</b>
(Updated Asia Region Total, 2Q-4Q Revised)					
Asia Region (China) <sup>1</sup>	61	61	66	61	249
Europe Region <sup>2</sup>	65	59	65	60	249
United States	64	64	63	61	252
LTL	64	64	63	62	253
<b>2013 Local Operating Days</b>	<b>1Q13</b>	<b>2Q13</b>	<b>3Q13</b>	<b>4Q13</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	60	62	65	63	250
Europe Region <sup>2</sup>	62	60	66	60	248
United States	63	64	64	61	252
LTL	63	64	64	62	253
<b>2014 Local Operating Days</b>	<b>1Q14</b>	<b>2Q14</b>	<b>3Q14</b>	<b>4Q14</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	60	62	66	62	250
Europe Region <sup>2</sup>	63	59	66	61	249
United States	63	64	64	62	253
LTL	63	64	64	62	253
<b>2015 Local Operating Days</b>	<b>1Q15</b>	<b>2Q15</b>	<b>3Q15</b>	<b>4Q15</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	60	62	66	62	250
Europe Region <sup>2</sup>	63	59	66	63	251
United States	63	64	65	62	254
LTL	63	64	64	62	253
<b>2016 Local Operating Days</b>	<b>1Q16</b>	<b>2Q16</b>	<b>3Q16</b>	<b>4Q16</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	61	62	65	62	250
Europe Region <sup>2</sup>	62	62	66	62	252
United States	64	64	64	63	255
LTL	64	64	64	61	253
<b>2017 Local Operating Days</b>	<b>1Q17</b>	<b>2Q17</b>	<b>3Q17</b>	<b>4Q17</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	61	62	66	61	250
Europe Region <sup>2</sup>	65	59	65	61	250
United States	64	64	63	63	254
LTL	64	64	63	61	252
<b>2018 Local Operating Days</b>	<b>1Q18</b>	<b>2Q18</b>	<b>3Q18</b>	<b>4Q18</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	62	62	64	62	250
Europe Region <sup>2</sup>	63	60	65	60	248
United States	64	64	63	62	253
LTL	64	64	63	62	253
<b>2019 Local Operating Days</b>	<b>1Q19</b>	<b>2Q19</b>	<b>3Q19</b>	<b>4Q19</b>	<b>YTD</b>
Asia Region (China) <sup>1</sup>	60	62	65	63	250
Europe Region <sup>2</sup>	63	59	66	60	248
United States	63	64	64	62	253
LTL	63	64	64	62	253

1. Starting in 2010, China will be used as a proxy for Asia Region operating days. Singapore days were used previously.

2. Germany is used as a proxy for Europe Region operating days