# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

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FORM 8-K

CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): April 22, 2004

United Parcel Service, Inc.

(Exact name of registrant as specified in its charter)

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Delaware 001-15451 58-2480149
------(State or other (Commission (IRS Employer jurisdiction File Number) Identification Number)

55 Glenlake Parkway, N.E.

Atlanta, Georgia 30328
----(Address of principal executive offices) (Zip Code)

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Registrant's telephone number, including area code: (404) 828-6000

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Not applicable

(Former Name or Former Address, if Changed Since Last Report)

Item 7. Financial Statements, Pro Forma Financial Information and Exhibits.

(c) Exhibits.

99.1 Press Release dated April 22, 2004.

Item 12. Results of Operations and Financial Condition.

On April 22, 2004, United Parcel Service, Inc. issued a press release containing information about the Company's results of operations for the quarter ended March 31, 2004. A copy of the press release is attached hereto as Exhibit 99.1.

Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

UNITED PARCEL SERVICE, INC.

Date: April 26, 2004 By: /s/ D. Scott Davis

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Name: D. Scott Davis Title: Chief Financial Officer

### EXHIBIT INDEX

99.1 Press Release dated April 22, 2004.

Contacts: Norman Black, Public Relations

404-828-7593

Teresa Finley, Investor Relations

404-828-7359

UPS 1ST QUARTER EARNINGS RISE 24% ON STRONG REVENUE GROWTH

U.S. VOLUME CLIMBS: INTERNATIONAL OPERATING PROFIT DOUBLES

ATLANTA, April 22, 2004 - UPS (NYSE:UPS) today reported an 11.3% increase in revenue and a 24% gain in net income for the first quarter, reflecting strong results in all three business segments.

Scott Davis, UPS's chief financial officer, pointed to three highlights for the quarter including an increase in average U.S. ground and air volume of nearly 600,000 packages a day, or 5%; a doubling of international profit to \$269 million, and double-digit revenue growth in the UPS Supply Chain Solutions unit.

"We clearly are reaping the benefits of our strategy to provide broad solutions across the supply chain," added Davis. "Increasingly, we are seeing each segment of our business help fuel the growth of other business units."

For the three months ended March 31, consolidated revenue totaled \$8.92 billion, up 11.3% from the \$8.02 billion reported during the prior-year period. Consolidated operating profit jumped 28.8% to \$1.22 billion, almost equaling the operating profit reported for the most recent fourth quarter, which includes the peak holiday season.

Net income totaled \$759 million, an increase of 24% over the prior year's \$611 million. Earnings per diluted share were \$0.67, up 24% from the \$0.54 reported for the first quarter of 2003. In that prior-year period, net income was affected by a reduction in income taxes and a write-down in marketable securities. Excluding those items, net income for the most recent period rose 28% from \$593 million, and earnings per diluted share increased 29% from \$0.52 reported in 2003.

### Highlights by segment included:

- International package continued its exceptional performance with revenues climbing 24.3% to \$1.62 billion. Operating profit for this segment increased 101% to \$269 million. Operating margin reached 16.6%, the highest ever in this segment. Export volume was strong around the world, with U.S. exports up almost 13%. UPS operations in China recorded a nearly 60% surge in export volume.
- U.S. package revenue rose 8.6% to \$6.54 billion. Operating profit climbed 18% to \$831 million and margins improved 100 basis points to 12.7%. Average daily volume in the U.S. showed a strong 5% gain, with ground volume jumping 5.2%. Next Day Air(R) and deferred air volume grew a healthy 3.1% and 5.8%, respectively. Average revenue per piece rose for all products, with the overall U.S. average revenue per piece increasing
- Revenue for the non-package segment grew 9.7% to \$760 million, with revenue from the UPS Supply Chain Solutions unit increasing more than 12%. Operating profit for the segment rose 9.3% to \$117 million.

"We saw strong margins across all three segments and that's very encouraging," said Davis. "Each segment is hitting its stride and our supply chain and technology capabilities - coupled with the reliability of our global network -- are making us an attractive `one-source provider' to customers."

Several developments during the first quarter positioned the company well for future growth. UPS is in the process of rolling out proprietary technology that streamlines its pickup and delivery operations. This new technology will improve service and lower operating costs. Through the end of the quarter, deployment was complete in 131 out of 1,060 sites. That deployment will accelerate in the second quarter.

Other developments included gaining the authority to operate six additional flights between Hong Kong and the Philippines via Singapore; acquiring the remaining stake of UPS's joint venture in Japan, making its operation there wholly-owned; unveiling significant enhancements to its customer shipping technology products, including UPS CampusShip(TM), Quantum View SM

Manage and Flex(R) Global View, and announcing plans to open another 1,700 The UPS Store locations over the next three years.

In looking ahead, Davis said the company projects second quarter earnings in the range of 0.67 to 0.72 per diluted share versus an adjusted 0.60 last year. He said the company is well on track to achieve its goal of 12-to-18% earnings growth in 2004 and now expects to reach the higher end of that guidance for the full year.

UPS is the world's largest package delivery company and a global leader in supply chain services, offering an extensive range of options for synchronizing the movement of goods, information and funds. Headquartered in Atlanta, Ga., UPS serves more than 200 countries and territories worldwide. UPS's stock trades on the New York Stock Exchange (UPS) and the company can be found on the Web at UPS.com.

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### UNITED PARCEL SERVICE, INC. Selected Financial Data - First Quarter

<TABLE>

<caption> CHANGE 1Q 2004 VS.</caption>	QUARTER ENDED MARCH 31,						
2003 (AS ADJUSTED)		2003		2003	1Q 		
	2004	AS REPORTED	ADJUSTMENTS	AS ADJUSTED			
<b>%</b>							
 <\$>	<c></c>	<c></c>	<c></c>	<c></c>	<c></c>		
<c> (financial data in millions, except per share amounts) STATEMENT OF INCOME DATA: Revenue:</c>							
U.S. domestic package 520 8.6%	\$ 6,540	\$ 6,020	\$	\$ 6,020	\$		
International package 317 24.3%	1,619	1,302		1,302			
Non-package 67 9.7%		693		693			
Total revenue 904 11.3%		8,015		8,015			
Operating expenses: Compensation and benefits 460 9.8%	5,168	4,708		4,708			
Other 172 7.3%		2,362		2,362			
Total operating expenses 32 8.9%		7,070		7 <b>,</b> 070			
Operating profit: U.S. domestic package	831	704		704			
27 18.0% International package	269	134		134			
135 100.7% Non-package 10 9.3%	117	107		107			
Total operating profit 272 28.8%	1,217	945		945			
Other income (expense): Investment income (loss)	17	(38)	58(a)	20			
(3) -15.0% Interest expense (14) 56.0%	(39)	(25)		(25)			
Total other income (expense) (17) 340.0%	(22)	(63)	58	(5)			

Income before income taxes 255 27.1%	1,195	882	58	940
Income taxes 89 25.6%	436	271	76(a),(b)	347
 Net income 166 28.0%	\$ 759	\$ 611	\$ (18)	\$ 593 \$
=====				
Net income as a percentage of revenue	8.5%	7.6%		7.4%
Per share amounts Basic earnings per share Diluted earnings per share	\$ 0.67 \$ 0.67	\$ 0.54 \$ 0.54		\$ 0.53 \$ 0.52
Weighted average shares outstanding Basic Diluted	1,130 1,140	1,124 1,136		1,124 1,136

  |  |  |  |</TABLE>

- (a) The Company recognized a \$58 million investment impairment charge (\$37 million after tax) during the first quarter of 2003.
- (b) The Company recognized a \$55 million credit to tax expense for the resolution of various tax contingencies in the first quarter of 2003.

Certain prior year amounts have been reclassified to conform to the current year presentation.

### UNITED PARCEL SERVICE, INC. Selected Operating Data - First Quarter

<TABLE> <CAPTION>

<caption></caption>		IDED MARCH 31,	CHANGE			
	2004	2003		8		
<pre><s> REVENUE (IN MILLIONS): U.S. domestic package:</s></pre>		<c></c>		<c></c>		
Next day air Deferred Ground	764 4 <b>,</b> 306	\$ 1,353 698 3,969	337	8.6% 9.5% 8.5%		
Total U.S. domestic package International package:		6,020	520	8.6%		
Domestic Export Cargo	1,181 102	266 940 96	70 241 6	26.3% 25.6% 6.3%		
Total International package Non-package:		1,302		24.3%		
UPS Supply Chain Solutions Other	563 197 	500 193	63 4 	12.6% 2.1%		
Total Non-package		693	67 	9.7%		
Consolidated		\$ 8,015 		11.3%		
Memo: Gross revenue UPS Supply Chain Solutions	\$ 1,127	\$ 1,009	\$ 118	11.7%		
Consolidated volume (in millions)	882	826	56	6.8%		
Operating weekdays	64	63				
AVERAGE DAILY PACKAGE VOLUME (IN THOUSANDS):						
U.S. domestic package: Next day air Deferred Ground	1,170 894 10,393	845	35 49 512	3.1% 5.8% 5.2%		

Total U.S. domestic package International package:	12,457	11,861	596	5.0%
Domestic	811	776	3.5	4.5%
			45	
Export	516	471	45	9.6%
Total International package	1,327	1,247	80	6.4%
Consolidated	13,784	13,108	676	5.2%
U.S. domestic package: Next day air Deferred Ground Total U.S. domestic package International package:	\$ 19.63 13.35 6.47 8.20	\$ 18.92 13.11 6.38 8.06	\$ 0.71 0.24 0.09 0.14	3.8% 1.8% 1.4% 1.7%
Domestic	6.47	5.44	1.03	18.9%
Export	35.76	31.68	4.08	12.9%
Total International package	17.86	15.35	2.51	16.4%
Consolidated	\$ 9.13	\$ 8.75	\$ 0.38	4.3%
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Certain prior year amounts have been reclassified to conform to the current year presentation.

## UNITED PARCEL SERVICE, INC. Selected Financial Data - Quarterly 2003 and 2004

<table> <caption></caption></table>				
2003	~	Q2 2003	~	Q4 2003
<pre> <s> <c> (financial data in millions, except per share amounts) STATEMENT OF INCOME DATA:</c></s></pre>	<c></c>	<c></c>	<c></c>	<c></c>
Revenue: U.S. domestic package \$ 25,022	\$ 6,020	\$ 6,124	\$ 6,219	\$ 6,659
International package 5,561	1,302	1,371	1,370	1,518
Non-package 2,902	693		723	
Total revenue 33,485		8,226		8 <b>,</b> 932
Operating expenses:    Compensation and benefits 19,328    Other 9,712	•	4,754 2,392	·	•
Total operating expenses 29,040		7,146		7,659
Operating profit: U.S. domestic package	704	832	825	911
3,272 International package 709	134	158	176	241
Non-package 464		90	146	
Total operating profit 4,445		1,080		
Other income (expense): Investment income (loss) 18	(38)		23	23
Interest expense (121)	(25)	(38)	(31)	(27)

Gain on redemption of long-term debt 28								28
Total other income (expense) (75)		(63)		(28)		(8)		24
Income before income taxes 4,370		882		1,052		1,139		1,297
Income taxes 1,472		271		360		400		441
Net income \$ 2,898	\$	611	\$	692	\$	739	\$	856
Per share amounts Basic earnings per share	\$	0.54	\$	0.61	\$	0.66	\$	0.76
\$ 2.57 Diluted earnings per share	\$	0.54	\$	0.61	\$	0.65	\$	0.75
\$ 2.55 Dividends declared per share \$ 0.92	\$	0.21	\$	0.21	\$	0.25	\$	0.25
Weighted Average Shares Outstanding Basic		1,124		1,127		1,128		1,132
1,128 Diluted		1,136		1,136		1,140		1,140
1,138		1,130		1,130		1,140		1,140
AS ADJUSTED NET INCOME DATA: Operating profit (1)	\$	945	\$	1,104	\$	1,123	\$	1,273
\$ 4,445 Income before income taxes (2)	\$	940	\$	1,076	\$	1,115	\$	1,269
\$ 4,400 Net income (3)	\$	593	\$	678	\$	702	\$	799
\$ 2,772 Basic earnings per share	\$	0.53	\$	0.60	\$	0.62	\$	0.71
\$ 2.46 Diluted earnings per share \$ 2.44	\$	0.52	\$	0.60	\$	0.62	\$	0.70
<caption></caption>								
	 Q:	1 2004	Q2	2004	 Q	3 2004		Q4 2004
2004								
<pre><s> <c> (financial data in millions, except per share amounts) STATEMENT OF INCOME DATA:</c></s></pre>	<c:< td=""><td>&gt;</td><td><c< td=""><td>&gt;</td><td><c< td=""><td>&gt;</td><td><c< td=""><td>&gt;</td></c<></td></c<></td></c<></td></c:<>	>	<c< td=""><td>&gt;</td><td><c< td=""><td>&gt;</td><td><c< td=""><td>&gt;</td></c<></td></c<></td></c<>	>	<c< td=""><td>&gt;</td><td><c< td=""><td>&gt;</td></c<></td></c<>	>	<c< td=""><td>&gt;</td></c<>	>
Revenue: U.S. domestic package	\$	6,540	\$		\$		\$	
<pre>\$ International package</pre>		1,619						
Non-package		760						
Total revenue		8,919						
Operating expenses:  Compensation and benefits		5,168						
Other		2 <b>,</b> 534						
Total operating expenses		7 <b>,</b> 702						
Operating profit: U.S. domestic package		831						

International package	269			
Non-package	117			
Total operating profit	1,217			
Other income (expense): Investment income (loss)	17			
Interest expense	(39)			
Gain on redemption of long-term debt				
Total other income (expense)	(22)			
<pre>Income before income taxes</pre>	1,195			
Income taxes	436			
<del></del>	 	 	 	 
Net income	\$ 759			
	 ==			
Per share amounts Basic earnings per share	\$ 0.67	\$ 	\$ 	\$ 
<pre>\$ Diluted earnings per share</pre>	\$ 0.67	\$ 	\$ 	\$ 
ș Dividends declared per share	\$ 0.28	\$ 	\$ 	\$ 
\$				
Weighted Average Shares Outstanding Basic	1,130			
Diluted	1,140			
<del></del>				
AS ADJUSTED NET INCOME DATA: Operating profit (1)	\$ 1,217	\$ 	\$ 	\$ 
\$ Income before income taxes (2)	\$ 1,195	\$ 	\$ 	\$ 
\$ Net income (3)	\$ 759	\$ 	\$ 	\$ 
\$ Basic earnings per share	\$ 0.67	\$ 	\$ 	\$ 
\$ Diluted earnings per share \$	\$ 0.67	\$ 	\$ 	\$ 
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(1) Second quarter 2003 adjusted operating profit excludes a \$24 million pre-tax loss on the sale of Mail Technologies. Third quarter 2003 adjusted operating profit excludes a \$24 million pre-tax gain on the sale of Aviation Technologies.

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- (2) In addition to the items mentioned in (1) above, fourth quarter 2003 adjusted income before income taxes excludes a \$28\$ million pre-tax gain on the redemption of long-term debt.
- (3) First quarter 2003 adjusted net income excludes a credit to tax expense of \$55 million recognized upon the resolution of various tax contingencies and the after-tax effects of the items described in (1) and (2) above, which totaled \$37 million. Second quarter 2003 adjusted net income excludes the after-tax effect of the item described in (1) above, which totaled \$14 million. Third quarter 2003 adjusted net income excludes a \$22 million credit to tax expense from favorable ruling on the tax treatment of jet engine maintenance costs and the after-tax effect of the item described in (1) above, which totaled \$15 million. Fourth quarter 2003 adjusted net income excludes a \$39 million credit to income tax expense for a lower effective state tax rate and the after-tax effect of the item described in (2) above, which totaled \$18 million.

Certain prior year amounts have been reclassified to conform to the current year presentation.

THE NON-GAAP FINANCIAL MEASURES INCLUDED IN THIS PRESS RELEASE ARE RECONCILED TO THE COMPARABLE GAAP MEASURES IN THE SCHEDULES ATTACHED TO THIS PRESS RELEASE. ADDITIONAL DETAILED FINANCIAL SCHEDULES ARE AVAILABLE ON THE COMPANY'S WEB SITE AT WWW.SHAREHOLDER.COM/UPS/STOCK.CFM.

EDITOR'S NOTE: UPS CFO Scott Davis will discuss first quarter results with investors and analysts during a conference call later today at 10:00 a.m. (EDT). That conference call is open to listeners through a live Webcast. To access the call, go to www.shareholder.com/UPS and click on "Earnings Webcast."

Except for historical information contained herein, the statements made in this release constitute forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Such forward-looking statements, including statements regarding the intent, belief or current expectations of UPS and its management regarding the company's strategic directions, prospects and future results, involve certain risks and uncertainties. Certain factors may cause actual results to differ materially from those contained in the forward-looking statements, including economic and other conditions in the markets in which we operate, governmental regulations, our competitive environment, strikes, work stoppages and slowdowns, increases in aviation and motor fuel prices, cyclical and seasonal fluctuations in our operating results, and other risks discussed in the company's Form 10-K and other filings with the Securities and Exchange Commission, which discussions are incorporated herein by reference.