# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 

FORM 8-K

## CURRENT REPORT

Pursuant to Section 13 OR 15(d) of The Securities Exchange Act of 1934
Date of Report (Date of earliest event reported): April 27, 2010

## United Parcel Service, Inc.

(Exact name of registrant as specified in its charter)
Delaware

## Delaware <br> (State or other jurisdiction

 of incorporation)55 Glenlake Parkway, N.E., Atlanta, Georgia (Address of principal executive offices)

## 001-15451

(Commission File Number)

58-2480149
(IRS Employer

30328

Registrant's telephone number, including area code (404) 828-6000
Not Applicable
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):
$\square \quad$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
$\square$ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
$\square$ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square \quad$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## Item 2.02 - Results of Operations and Financial Condition.

On April 27, 2010, United Parcel Service, Inc. (the "Company") issued a press release containing information about the Company's results of operations for the first quarter ended March 31, 2010. A copy of the press release is attached hereto as Exhibit 99.1.

## Item 9.01 - Financial Statements and Exhibits.

(c) Exhibits
99.1 Press release dated April 27, 2010

## Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

UNITED PARCEL SERVICE, INC
By: /s/ Kurt P. Kuehn
Kurt P. Kuehn
Senior Vice President,
Chief Financial Officer and Treasurer

## For Immediate Release

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## UPS 1Q EARNINGS JUMP 37\% ON REVENUE INCREASE OF 7\%

## International Profit Up 45\%; Margin Expansion in all Segments

ATLANTA, April 27, 2010 - As previously announced, UPS (NYSE:UPS) posted adjusted diluted earnings per share of $\$ 0.71$ for the first quarter of 2010 , a $37 \%$ gain over the adjusted $\$ 0.52$ for the prior-year period. Revenue increased $7 \%$ to $\$ 11.7$ billion. Growth in the international package and supply chain businesses, yield improvement and increased operating leverage resulted in margin expansion in all business segments.

On a reported basis, diluted earnings per share for the first quarter of 2010 were $\$ 0.53$ compared to $\$ 0.40$ the prior year, a $33 \%$ improvement.
"UPS's global strategy clearly proved beneficial in the first quarter," said Scott Davis, UPS's chairman and CEO. "Our broad product portfolio and solutionsbased approach to customers' logistics needs enabled the company to capture new business. In addition, our worldwide integrated network generated significant margin expansion. With global economies showing signs of recovery and UPS's strong start to 2010, we are optimistic about this year and the future."

| Consolidated Results | 1Q 2010 | Adjusted 1 C 2010 | 1Q 2009 | $\begin{aligned} & \text { Adjusted } \\ & 102009 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| Revenue | \$ 11.7B |  | \$ 10.9B |  |
| Operating profit | \$ 1.0B | \$ 1.2B | \$ 718M | \$ 899M |
| Operating margin | 8.9\% | 10.0\% | 6.6\% | 8.2\% |
| Average volume per day | 14.93M |  | 14.54M |  |
| Diluted earnings per share | \$ 0.53 | \$0.71 | \$ 0.40 | \$0.52 |

For the three months ended March 31, 2010, consolidated volume totaled 940 million packages, a $3 \%$ increase. Average revenue per piece also increased $3 \%$, reflecting general rate increases and higher fuel surcharges.

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In the quarter, UPS incurred a $\$ 98$ million pre-tax restructuring charge related to the reorganization of the U.S. Domestic Package segment; a $\$ 38$ million pre-tax loss on the sale of a specialized transportation business in its supply chain unit in Germany, as well as a $\$ 76$ million non-cash charge to income tax expense resulting from a change in the tax filing status of a German subsidiary. The impact of these charges reduced net income by $\$ 175$ million and diluted earnings per share by $\$ 0.18$.

In the prior-year quarter, UPS took a $\$ 181$ million non-cash impairment charge on its DC-8 fleet, which reduced net income by $\$ 116$ million, or $\$ 0.12$ per share.

## Cash Position

In the quarter UPS generated $\$ 1.3$ billion in free cash flow. The company also:

- Paid dividends totaling $\$ 470$ million.
- Invested $\$ 280$ million in capital expenditures.
- Repurchased more than 4 million shares at a cost of $\$ 260$ million.
- Ended the quarter with $\$ 3.1$ billion in cash and marketable securities.

| U.S. Domestic Package | 1 Q 2010 |  | Adjusted <br> 1 Q 2010 |  | 1 Q 2009 |  | $\begin{aligned} & \text { Adjusted } \\ & 1 \text { Q } 2009 \\ & \hline \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | \$ | 7.10B |  |  | \$ | 6.95B |  |  |
| Operating profit | \$ | 562M | \$ | 660M | \$ | 384M | \$ | 565M |
| Operating margin |  | 7.9\% |  | 9.3\% |  | 5.5\% |  | 8.1\% |
| Average volume per day |  | 12.73M |  |  |  | 12.68M |  |  |

Adjusted operating profit increased $17 \%$ on revenue improvement of $2 \%$ due to yield gains and network efficiencies, resulting in a margin expansion of 120 basis points. On a reported basis, operating profit increased 46\%.

Average volume per day was up slightly during the quarter, the first year-over-year growth in two years. Revenue per piece improved $2 \%$ due to increases in base pricing and higher fuel surcharges, partially offset by changes in product mix between ground and air services.

During the quarter, UPS opened the second phase of its Worldport sm air hub expansion, improving sort capacity from 350,000 to 416,000 packages per hour. The expansion helps further optimize the UPS air network, enabling the use of larger, more fuel efficient aircraft.

In addition, the company introduced UPS Smart Pickup sm, an industry-first application that combines customer and operational systems to ensure a driver stops to pick up a package only when a customer has prepared a package for shipment. The process is easy, automated and transparent to the customer and will allow UPS to eliminate an estimated 8 million miles of driving annually.

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| International Package |  | $\mathbf{1 Q 2 0 1 0}$ |
| :--- | :---: | :---: |
| Revenue | $\$$ | 2.64 B |
| Operating profit | $\mathbf{1 Q} \mathbf{2 0 0 9}$ | $\$ 2.24 \mathrm{~B}$ |
| Operating margin | $\$ 27 \mathrm{M}$ | $\$$ |
| Average volume per day | 294 M |  |
|  |  | $13.1 \%$ |

The International Package segment posted an $18 \%$ jump in revenue with operating profit increasing $45 \%$. Average daily volume also increased $18 \%$ during the quarter, outpacing market growth once again with all regions contributing. Export volume increased more than $9 \%$ due to strong growth in all major trade lanes.

Non-U.S. domestic volume increased 24\%, driven by an acquisition in Turkey in the third quarter of last year, as well as 13\% organic growth, powered by strength in core European countries.

In the quarter, UPS began operating its new intra-Asia air hub in Shenzhen, China, slashing at least a day off shipment time-in-transit. The company also opened a state-of-the-art facility at the Calgary International Airport to expedite international shipments.

| Supply Chain and Freight | 1Q 2010 |  | Adjusted <br> 1Q2010 |  | 1Q 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | \$ | 1.99B |  |  | \$ | 1.75B |
| Operating profit | \$ | 53M | \$ | 91M | \$ | 40M |
| Operating margin |  | 2.7\% |  | 4.6\% |  | 2.3\% |

Each business unit in the segment recorded revenue gains, with Forwarding and Logistics up $16 \%$. Adjusted operating profit for the segment more than doubled led by gains in Logistics, which continued to benefit from strength in the high-tech and healthcare sectors. Reported operating profit improved $33 \%$.

During the quarter, the Logistics business unit expanded its service parts logistics (SPL) network to 89 cities in China. These facilities provide same-day or next-business-day delivery of critical parts, particularly for high-tech, medical equipment and aerospace customers. UPS's SPL network is the world's largest with service in 120 countries.

In a difficult market environment, UPS Freight posted a $6 \%$ LTL revenue gain driven by a $10 \%$ increase in revenue per hundredweight.

## Outlook

"UPS achieved significant operating leverage in an improving global economic environment," said Kurt Kuehn, UPS's chief financial officer. "In the first quarter we realized the benefits from the hard work we have been doing to streamline our operations. First quarter results exceeded our expectations and set a strong foundation for the rest of 2010.

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"We expect first quarter trends to continue through the year, producing revenue growth and additional operating leverage," he added. "Therefore, UPS recently raised adjusted earnings guidance for the year to a range of $\$ 3.05$ to $\$ 3.30$ per diluted share, an increase of $32 \%$ to $43 \%$ over adjusted 2009 results.
"Going forward, we're determined to sustain the enhancements we've made to our cost structure," Kuehn continued. "We'll continue to invest for the future while remaining focused on disciplined, profitable growth. We're very confident that our diversified, global product portfolio will help us capitalize on the growth opportunities ahead."

UPS (NYSE: UPS) is the world's largest package delivery company and a global leader in supply chain and freight services. With more than a century of experience in transportation and logistics, UPS is a leading global trade expert equipped with a broad portfolio of solutions. Headquartered in Atlanta, Ga., UPS serves more than 200 countries and territories worldwide. The company can be found on the Web at UPS.com and its corporate blog can be found at www.blog.ups.com. To get UPS news direct, visit pressroom.ups.com/RSS.

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## EDITOR'S NOTE:

UPS Chairman and CEO Scott Davis and CFO Kurt Kuehn will discuss first quarter results with investors and analysts during a conference call at 8:30 a.m. EDT today. That call is open to listeners through a live Webcast. To access the call, go to www.investors.ups.com and click on "Earnings Webcast."

UPS routinely posts investor announcements on its web site - investor.shareholder.com/ups — and encourages those interested in the company to check there frequently.

We supplement the reporting of our financial information determined under generally accepted accounting principles ("GAAP") with certain non-GAAP financial measures, including, as applicable, "as adjusted" operating profit, operating margin, pre-tax income, net income and earnings per share. The equivalent measures determined in accordance with GAAP are also referred to as "reported" or "unadjusted". We believe that these adjusted measures provide meaningful information to assist investors and analysts in understanding our financial results and assessing our prospects for future performance. We believe these adjusted financial measures are important indicators of our recurring operations because they exclude items that may not be indicative of or are unrelated to our core operating results, and provide a better baseline for analyzing trends in our underlying businesses. Furthermore, we use these adjusted financial measures to determine awards for our management personnel under our incentive compensation plans.

In the first quarter of 2010, we recorded a $\$ 98$ million pre-tax restructuring charge in our U.S. Domestic Package operations related to the reorganization of our domestic management structure. We also incurred a $\$ 38$ million pre-tax loss on the sale of a specialized transportation business in Germany in our Supply Chain \& Freight segment. Additionally, we recorded a $\$ 76$ million charge to income tax expense, resulting from a change in the filing status of a German subsidiary. In the first quarter of 2009, we recorded a $\$ 181$ million pre-tax impairment charge ( $\$ 116$ million after tax) related to our McDonnell-Douglas DC-871 and DC-8-73 aircraft fleets. We presented first quarter 2010 and 2009 operating profit, operating margin, pre-tax income, net income and earnings per share excluding the impact of these items as we believe these adjusted measures better enable shareowners to focus on period-over-period operating performance. The underlying matters that produced these charges were unique, and we do not believe they are reflective of the types of charges that will affect future results.

Because non-GAAP financial measures are not standardized, it may not be possible to compare these financial measures with other companies' nonGAAP financial measures having the same or similar names. These adjusted financial measures should not be considered in isolation or as a substitute for GAAP operating profit, operating margin, net income and earnings per share, the most directly comparable GAAP financial measures. These non-GAAP financial measures reflect an additional way of viewing aspects of our operations that, when viewed with our GAAP results and the preceding reconciliations to corresponding GAAP financial measures, provide a more complete understanding of our business. We strongly encourage investors to review our financial statements and publicly-filed reports in their entirety and not to rely on any single financial measure.

Except for historical information contained herein, the statements made in this release constitute forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Such forward-looking statements, including statements regarding the intent, belief or current expectations of UPS and its management regarding the company's strategic directions, prospects and future results, involve certain risks and uncertainties. Certain factors may cause actual results to differ materially from those contained in the forward-looking statements, including economic and other conditions in the markets in which we operate, governmental regulations, our competitive environment, strikes, work stoppages and slowdowns, increases in aviation and motor fuel prices, cyclical and seasonal fluctuations in our operating results, and other risks discussed in the company's Form 10-K and other filings with the Securities and Exchange Commission, which discussions are incorporated herein by reference.

## United Parcel Service, Inc.

## Selected Financial Data - First Quarter (unaudited)

| (amounts in millions, except per share data) | Three Months Ended March 31, |  |  |  | Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2010 |  | 2009 | \$ | \% |
| Statement of Income Data: |  |  |  |  |  |  |
| Revenue: |  |  |  |  |  |  |
| U.S. Domestic Package | \$ | 7,102 | \$ | 6,949 | \$ 153 | 2.2\% |
| International Package |  | 2,639 |  | 2,240 | 399 | 17.8\% |
| Supply Chain \& Freight |  | 1,987 |  | 1,749 | 238 | 13.6\% |
| Total revenue |  | 1,728 |  | 10,938 | 790 | 7.2\% |
| Operating expenses: |  |  |  |  |  |  |
| Compensation and benefits |  | 6,539 |  | 6,332 | 207 | 3.3\% |
| Other |  | 4,147 |  | 3,888 | 259 | 6.7\% |
| Total operating expenses |  | 10,686 |  | 10,220 | 466 | 4.6\% |
| Operating profit: |  |  |  |  |  |  |
| U.S. Domestic Package |  | 562 |  | 384 | 178 | 46.4\% |
| International Package |  | 427 |  | 294 | 133 | 45.2\% |
| Supply Chain \& Freight |  | 53 |  | 40 | 13 | 32.5\% |
| Total operating profit |  | 1,042 |  | 718 | 324 | 45.1\% |
| Other income (expense): |  |  |  |  |  |  |
| Investment income (loss) |  | (4) |  | 13 | (17) | N/A |
| Interest expense |  | (85) |  | (82) | (3) | 3.7\% |
| Total other income (expense) |  | (89) |  | (69) | (20) | 29.0\% |
| Income before income taxes |  | 953 |  | 649 | 304 | 46.8\% |
| Income tax expense |  | 420 |  | 248 | 172 | 69.4\% |
| Net income | \$ | 533 | \$ | 401 | \$ 132 | 32.9\% |
| Net income as a percentage of revenue |  | 4.5\% |  | 3.7\% |  |  |
| Per share amounts |  |  |  |  |  |  |
| Basic earnings per share | \$ | 0.54 | \$ | 0.40 | \$0.14 | 35.0\% |
| Diluted earnings per share | \$ | 0.53 | \$ | 0.40 | \$0.13 | 32.5\% |
| Weighted-average shares outstanding |  |  |  |  |  |  |
| Basic |  | 995 |  | 997 | (2) | -0.2\% |
| Diluted |  | 1,004 |  | 1,003 | 1 | 0.1\% |
| As adjusted income data: |  |  |  |  |  |  |
| Operating profit: |  |  |  |  |  |  |
| U.S. Domestic Package (1) | \$ | 660 | \$ | 565 | \$ 95 | 16.8\% |
| International Package |  | 427 |  | 294 | 133 | 45.2\% |
| Supply Chain \& Freight (2) |  | 91 |  | 40 | 51 | 127.5\% |
| Total operating profit |  | 1,178 |  | 899 | 279 | 31.0\% |
| Income before income taxes (1), (2) | \$ | 1,089 | \$ | 830 | \$ 259 | 31.2\% |
| Net income (3) | \$ | 708 | \$ | 517 | \$ 191 | 36.9\% |
| Basic earnings per share (3) | \$ | 0.71 | \$ | 0.52 | \$0.19 | 36.5\% |
| Diluted earnings per share (3) | \$ | 0.71 | \$ | 0.52 | \$0.19 | 36.5\% |

(1) First quarter 2010 U.S. Domestic Package operating profit and consolidated income before income taxes exclude a $\$ 98$ million restructuring charge related to the reorganization of our domestic management structure. This charge reflects the value of voluntary retirement benefits, severance benefits and unvested stock compensation. First quarter 2009 U.S. Domestic Package operating profit and consolidated income before income taxes exclude a $\$ 181$ million impairment charge on our McDonnell-Douglas DC-8-71 and DC-8-73 airframes, engines, and parts, due to an acceleration of the planned retirement of these aircraft.
(2) First quarter 2010 Supply Chain \& Freight operating profit and consolidated income before income taxes exclude a $\$ 38$ million loss on the sale of a specialized transportation business in Germany.
(3) First quarter 2010 net income and earnings per share amounts exclude the after-tax impact of the U.S. Domestic Package restructuring charge described in (1) and the business sale described in (2), which total a combined $\$ 99$ million. Additionally, first quarter 2010 net income and earnings per share exclude a $\$ 76$ million charge to income tax expense, resulting from a change in the tax filing status of a German subsidiary. First quarter 2009 net income and earnings per share amounts exclude the after-tax impact of the impairment charge discussed in (1), which totaled $\$ 116$ million.

Certain prior year amounts have been reclassified to conform to the current year presentation.

## United Parcel Service, Inc.

## Selected Operating Data - First Quarter (unaudited)

|  | Three Months Ended March 31, |  | Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 | \$/\# | \% |
| Revenue (in millions): |  |  |  |  |
| U.S. Domestic Package: |  |  |  |  |
| Next Day Air | \$ 1,382 | \$ 1,381 | \$ 1 | 0.1\% |
| Deferred | 694 | 693 | 1 | 0.1\% |
| Ground | 5,026 | 4,875 | 151 | 3.1\% |
| Total U.S. Domestic Package | 7,102 | 6,949 | 153 | 2.2\% |
| International Package: |  |  |  |  |
| Domestic | 584 | 464 | 120 | 25.9\% |
| Export | 1,932 | 1,686 | 246 | 14.6\% |
| Cargo | 123 | 90 | 33 | 36.7\% |
| Total International Package | 2,639 | 2,240 | 399 | 17.8\% |
| Supply Chain \& Freight: |  |  |  |  |
| Forwarding and Logistics | 1,391 | 1,197 | 194 | 16.2\% |
| Freight | 492 | 454 | 38 | 8.4\% |
| Other | 104 | 98 | 6 | 6.1\% |
| Total Supply Chain \& Freight | 1,987 | 1,749 | 238 | 13.6\% |
| Consolidated | \$ 11,728 | \$ 10,938 | \$ 790 | 7.2\% |
| Consolidated volume (in millions) | 940 | 916 | 24 | 2.7\% |
| Operating weekdays | 63 | 63 | - |  |


| Average Daily Package Volume (in thousands): |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U.S. Domestic Package: |  |  |  |  |  |
| Next Day Air | 1,145 |  | 1,191 | (46) | -3.9\% |
| Deferred | 899 |  | 900 | (1) | -0.1\% |
| Ground | 10,683 |  | 10,585 | 98 | 0.9\% |
| Total U.S. Domestic Package | 12,727 |  | 12,676 | 51 | 0.4\% |
| International Package: |  |  |  |  |  |
| Domestic | 1,364 |  | 1,097 | 267 | 24.3\% |
| Export | 835 |  | 764 | 71 | 9.3\% |
| Total International Package | 2,199 |  | 1,861 | 338 | 18.2\% |
| Consolidated | 14,926 |  | 14,537 | 389 | 2.7\% |
|  |  |  |  |  |  |
| Average Revenue Per Piece: |  |  |  |  |  |
| U.S. Domestic Package: |  |  |  |  |  |
| Next Day Air | \$ 19.16 |  | 18.41 | \$ 0.75 | 4.1\% |
| Deferred | 12.25 |  | 12.22 | 0.03 | 0.2\% |
| Ground | 7.47 |  | 7.31 | 0.16 | 2.2\% |
| Total U.S. Domestic Package | 8.86 |  | 8.70 | 0.16 | 1.8\% |
| International Package: |  |  |  |  |  |
| Domestic | 6.80 |  | 6.71 | 0.09 | 1.3\% |
| Export | 36.73 |  | 35.03 | 1.70 | 4.9\% |
| Total International Package | 18.16 |  | 18.34 | (0.18) | -1.0\% |
| Consolidated | \$ 10.23 | \$ | 9.94 | \$ 0.29 | 2.9\% |

Certain prior year amounts have been reclassified to conform to the current year presentation.

## United Parcel Service, Inc.

## Reconciliation of Free Cash Flow

 (unaudited)| (amounts in millions) | Preliminary Year-to-Date March 31, 2010 |  |
| :---: | :---: | :---: |
| Net cash from operations | \$ | 1,549 |
| Capital expenditures |  | (283) |
| Proceeds from disposals of PP\&E |  | 14 |
| Net change in finance receivables |  | - |
| Other investing activities |  | (4) |
| Free cash flow | \$ | 1,276 |

Amounts are subject to reclassification.

