

For Immediate Release

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UPS 2Q18 REVENUE UP 9.6% ON STRONG GROWTH AND PRICING

- **Reports 2Q18 EPS of \$1.71, up 8.2%; Adjusted 2Q18 EPS of \$1.94, up 23%**
- **International Operating Profit up 8.4%; Adj. Operating Profit Climbed 15%**
- **Average Daily Exports Increased 9.5%, Led by Europe**
- **Supply Chain & Freight Operating Profit up 1.9%; Adjusted Operating Profit Rose 17%**
- **U.S. Domestic Revenue Increased 6.3% on Higher Base Pricing**
- **YTD Cash from Operations was \$7.2B and Free Cash Flow Surged to \$4.4B**
- **Reaffirms 2018 Adjusted EPS and Raises Free Cash Flow Guidance to \$5B**

ATLANTA – July 25, 2018 – UPS (NYSE:UPS) today announced second-quarter diluted earnings per share growth of 8.2%, to \$1.71, and adjusted diluted earnings per share growth of 23%, to \$1.94.

Second-quarter 2018 adjusted results exclude a pre-tax charge of \$263 million, or \$0.23 per share after-tax, due to transformation costs primarily related to the Voluntary Retirement Plan (VRP).

<u>Consolidated Results</u>	<u>2Q 2018</u>	<u>Adjusted 2Q 2018</u>	<u>2Q 2017</u>
Revenue	\$17,456 M		\$15,927 M
Net Income	\$1,485 M	\$1,685 M	\$1,384 M
Diluted earnings per share	\$1.71	\$1.94	\$1.58
EPS Growth	8.2%	23%	

“UPS is making great progress on our transformation initiatives to enhance profitable growth and improve operating leverage,” said David Abney, UPS Chairman and CEO. “We are confident that our strategies will position the company to provide improved value for customers and shareowners.”

For the total company in 2Q 2018:

- Consolidated revenue increased 9.6% to \$17.5 billion, on growth across all segments.
- Average yield increased 4.6%, led by International and U.S. Deferred Air products.
- Net income increased 7.3% and adjusted net income was 22% higher than 2Q17.
- Year-to-date cash from operations was \$7.2 billion.
- Free Cash Flow surged to \$4.4 billion in the first half of the year, driven primarily by transformation initiatives that improved working capital.
- Year-to-date dividends per share increased by 10% to \$1.6 billion and share repurchases were \$511 million.
- The company has made capital expenditures of \$2.8 billion in the first half of 2018.

* Information on non-GAAP financial measures is attached to this press release.

U.S. Domestic Segment

The U.S. Domestic segment experienced strong revenue growth of 6.3%, driven by ecommerce demand and increased revenue per piece over the prior year. Operating profit was primarily reduced by planned increases in pension expense and cost for ongoing network projects.

	<u>2Q 2018</u>	<u>Adjusted 2Q 2018</u>	<u>2Q 2017</u>
Revenue	\$10,354 M		\$9,741 M
Operating profit	\$939 M	\$1,135 M	\$1,255 M

For the U.S. Domestic segment in 2Q 2018:

- Revenue improved across all products, demonstrating robust market demand for UPS solutions.
- Revenue per piece increased 3.6% as higher base-rates and fuel surcharges offset headwinds from customer and product mix.
- Adjusted operating profit excludes transformation charges of \$196 million, which lowered reported operating margin by 190 basis points.

International Segment

The International segment delivered its 14th consecutive quarter of currency neutral double-digit operating profit growth. The segment enjoyed its highest 2nd quarter operating profit ever, led by the Europe region.

	<u>2Q 2018</u>	<u>Adjusted 2Q 2018</u>	<u>2Q 2017</u>
Revenue	\$3,602 M		\$3,171 M
Operating profit	\$618 M	\$654 M	\$570 M

For the International segment in 2Q 2018:

- International revenue increased 14%, driven by double-digit growth in Export and Domestic.
- Daily Export shipments increased 9.5%, led by strong growth in Europe and the U.S.
- Operating profit was \$618 million and adjusted operating profit rose 15% to \$654 million.
- Adjusted operating profit excludes transformation charges of \$36 million.

Supply Chain and Freight Segment

“The Supply Chain and Freight segment delivered another quarter of double-digit growth in revenue and adjusted operating profit,” continued Abney. “Our targeted growth strategies and improved efficiencies produced the segment’s best profit growth in its history.”

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	<u>2Q 2018</u>	<u>Adjusted</u> <u>2Q 2018</u>	<u>2Q 2017</u>
Revenue	\$3,500 M		\$3,015 M
Operating profit	\$216 M	\$247 M	\$212 M

For the Supply Chain and Freight segment in 2Q 2018:

- Revenue increased 16% to \$3.5 billion, the business units are focused on leveraging UPS solutions to better serve middle-market customers.
- The Forwarding business led all units with 23% revenue growth, as revenue management initiatives drove top-line improvement.
- UPS Freight revenue increased 13% on higher pricing and tonnage gains.
- Operating profit was \$216 million and adjusted operating profit was up 17% to \$247 million.
- Adjusted operating profit excludes transformation charges of \$31 million.

Outlook

The company provides guidance on an adjusted (non-GAAP) basis because it is not possible to predict or provide a reconciliation reflecting the impact of future pension mark-to-market adjustments or other unanticipated events, which would be included in reported (GAAP) results and could be material.

“UPS is focused on executing our strategic imperatives for improved efficiency and high-quality growth,” said Richard Peretz, UPS’s chief financial officer. “We remain confident in our ability to achieve our full-year adjusted earnings per share target.”

- UPS expects 2018 adjusted diluted earnings per share in a range of \$7.03 to \$7.37.
- The company raises 2018 free cash flow target to \$5.0 billion.
- The effective tax rate should be in a range of 23% to 24% for the remainder of the year.
- Capital expenditures in 2018 are planned between \$6.5 billion and \$7.0 billion.

* Information on non-GAAP financial measures is attached to this press release.

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Conference Call Information

UPS CEO David Abney and CFO Richard Peretz will discuss second-quarter results with investors and analysts during a conference call at 8:30 a.m. ET, July 25, 2018. That call is open to others through a live Webcast. To access the call, go to www.investors.ups.com and click on “Earnings Webcast.”

About UPS

UPS (NYSE: UPS) is a global leader in logistics, offering a broad range of solutions including transporting packages and freight; facilitating international trade, and deploying advanced technology to more efficiently manage the world of business. UPS is committed to operating more sustainably – for customers, the environment and the communities we serve around the world. Learn more about our efforts at [ups.com/sustainability](https://www.ups.com/sustainability). Headquartered in Atlanta, UPS serves more than 220 countries and territories worldwide. The company can be found on the web at [ups.com](https://www.ups.com) and its corporate blog can be found at [longitudes.ups.com](https://www.longitudes.ups.com). To get UPS news direct, follow @UPS_News on Twitter.

Forward-Looking Statements

Except for historical information contained herein, the statements made in this release constitute forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Such forward-looking statements, including statements regarding the intent, belief or current expectations of UPS and its management regarding the company's strategic directions, prospects and future results, involve certain risks and uncertainties.

Certain factors may cause actual results to differ materially from those contained in the forward-looking statements, including economic and other conditions in the markets in which we operate, governmental regulations (including tax laws and regulations), our competitive environment, changes in the facts or assumptions underlying our health and pension benefit funding obligations, negotiation and ratification of labor contracts, strikes, work stoppages and slowdowns, changes in aviation and motor fuel prices, cyclical and seasonal fluctuations in our operating results, and other risks discussed in the company's Form 10-K and other filings with the Securities and Exchange Commission, which discussions are incorporated herein by reference.

Reconciliation of GAAP and non-GAAP Financial Measures

We supplement the reporting of our financial information determined under generally accepted accounting principles ("GAAP") with certain non-GAAP financial measures, including, as applicable, "as adjusted" operating profit, operating margin, pre-tax income, net income and earnings per share. The equivalent measures determined in accordance with GAAP are also referred to as "reported" or "unadjusted." Additionally, we periodically disclose free cash flow, free cash flow excluding discretionary pension contributions, as well as currency-neutral revenue, revenue per piece and operating profit.

We consider quantitative and qualitative factors in assessing whether to adjust for the impact of items that may be significant or that could affect an understanding of our ongoing financial and business performance or trends. Examples of items for which we may make adjustments include but are not limited to: amounts related to mark-to-market gains or losses (non-cash); settlement of contingencies; gains or losses associated with mergers, acquisitions, divestitures and other structural changes; charges related to restructuring programs; asset impairments (non-cash); amounts related to changes in tax regulations or positions; pension and postretirement related items; and debt modifications.

We believe that these non-GAAP measures provide additional meaningful information to assist users of our financial statements in understanding our financial results, cash flows and assessing our ongoing performance because they exclude items that may not be indicative of, or are unrelated to, our underlying operations and may provide a useful baseline for analyzing trends in our underlying businesses. Management uses these non-GAAP financial measures in making financial, operating and planning decisions. We also use certain of these measures for the determination of incentive compensation award results.

Non-GAAP financial measures should be considered in addition to, and not as an alternative for, our reported results prepared in accordance with GAAP. Our non-GAAP financial information does not represent a comprehensive basis of accounting. Therefore, our non-GAAP financial information may not be comparable to similarly titled measures reported by other companies.

Transformation & Other

We supplement the presentation of our operating profit, operating margin, pre-tax income, net income and earnings per share with similar non-GAAP measures that exclude the impact of transformation strategy costs. We believe this adjusted information provides important supplemental information that provides useful comparison of year-to-year financial performance without considering the short-term impact of transformation impacts. We evaluate the performance of our businesses on an adjusted basis.

Currency-Neutral Revenue, Revenue per Piece and Operating Profit

We supplement the reporting of our revenue, revenue per piece and operating profit with similar non-GAAP measures that exclude the period-over-period impact of foreign currency exchange rate changes and hedging activities. We believe currency-neutral revenue, revenue per piece and operating profit information allows users of our financial statements to understand growth trends in our products and results. We evaluate the performance of our International Package and Supply Chain and Freight businesses on a currency-neutral basis.

Currency-neutral revenue, revenue per piece and operating profit are calculated by dividing current period reported U.S. dollar revenue, revenue per piece and operating profit by the current period average exchange rates to derive current period local currency revenue, revenue per piece and operating profit. The derived current period local currency revenue, revenue per piece and operating profit are then multiplied by the average foreign exchange rates used to translate the comparable results for each month in the prior year period (including the period over period impact of foreign currency revenue hedging activities). The difference between the current period reported U.S. dollar revenue, revenue per piece and operating profit and the derived current period U.S. dollar revenue, revenue per piece and operating profit is the period over period impact of currency fluctuations.

Free Cash Flow

We supplement the reporting of cash flows from operating activities with free cash flow and free cash flow excluding discretionary pension contributions, non-GAAP liquidity measures. We believe free cash flow is an important indicator of how much cash is generated by regular business operations and we use it as a measure of incremental cash available to invest in our business, meet our debt obligations and return cash to shareowners. We calculate free cash flow as cash flows from operating activities less capital expenditures, proceeds from disposals of property, plant and equipment, and plus or minus the net changes in finance receivables and other investing activities.

**Reconciliation of GAAP and non-GAAP Income Statement Data
(in millions, except Per EPS amounts):**

Three Months Ended June 30, 2018

	<u>As-Reported (GAAP)</u>	<u>Transformation Strategy Costs (1)</u>	<u>As-Adjusted (non-GAAP)</u>
Operating profit:			
U.S. Domestic Package	\$ 939	\$ 196	\$ 1,135
International Package	618	36	654
Supply Chain & Freight	216	31	247
Total operating profit	\$ 1,773	\$ 263	\$ 2,036
Income before income taxes	\$ 1,926	\$ 263	\$ 2,189
Income tax expense	\$ 441	63	\$ 504
Net income	\$ 1,485	\$ 200	\$ 1,685
Diluted earnings per share	\$ 1.71	\$ 0.23	\$ 1.94

(1) Transformation strategy costs include voluntary retirement plan severance costs of \$192 million, and other costs of \$71 million

Six Months Ended June 30, 2018

	<u>As-Reported (GAAP)</u>	<u>Transformation Strategy Costs (1)</u>	<u>As-Adjusted (non-GAAP)</u>
Operating profit:			
U.S. Domestic Package	\$ 1,695	\$ 196	\$ 1,891
International Package	1,212	36	1,248
Supply Chain & Freight	386	31	417
Total operating profit	\$ 3,293	\$ 263	\$ 3,556
Income before income taxes	\$ 3,587	\$ 263	\$ 3,850
Income tax expense	\$ 757	\$ 63	\$ 820
Net income	\$ 2,830	\$ 200	\$ 3,030
Diluted earnings per share	\$ 3.25	\$ 0.23	\$ 3.48

(1) Transformation strategy costs include voluntary retirement plan severance costs of \$192 million, and other costs of \$71 million

Note: Certain amounts may not compute due to rounding.

**Reconciliation of GAAP and non-GAAP Revenue, Revenue Per Piece and As-Adjusted Currency
Neutral Operating Profit
(in millions, except Per Piece amounts):**

Three Months Ended June 30						
	2018 As- Reported (GAAP)	2017 As- Reported (GAAP)	% Change (GAAP)	Currency Impact	2018 Currency Neutral (non-GAAP)	% Change (non-GAAP)
Average Revenue Per Piece:						
International Package:						
Domestic	\$ 6.61	\$ 6.01	10.0%	\$ (0.41)	\$ 6.20	3.2%
Export	30.14	29.16	3.4%	(0.73)	29.41	0.9%
Total International Package	<u>\$ 17.50</u>	<u>\$ 16.31</u>	7.3%	<u>\$ (0.57)</u>	<u>\$ 16.93</u>	3.8%
Consolidated	<u>\$ 11.26</u>	<u>\$ 10.76</u>	4.6%	<u>\$ (0.09)</u>	<u>\$ 11.17</u>	3.8%
Revenue:						
U.S. Domestic Package	\$ 10,354	\$ 9,741	6.3%	\$ -	\$ 10,354	6.3%
International Package	3,602	3,171	13.6%	(113)	3,489	10.0%
Supply Chain & Freight	3,500	3,015	16.1%	(29)	3,471	15.1%
Total revenue	<u>\$ 17,456</u>	<u>\$ 15,927</u>	9.6%	<u>\$ (142)</u>	<u>\$ 17,314</u>	8.7%
	2018 As- Adjusted (non-GAAP)	2017 As- Adjusted (non-GAAP)	% Change (non-GAAP)	Currency Impact	2018 As- Adjusted Currency Neutral (non-GAAP)	% Change (non-GAAP)
As-Adjusted Operating Profit:						
U.S. Domestic Package	\$ 1,135	\$ 1,255	-9.6%	\$ -	\$ 1,135	-9.6%
International Package	654	570	14.7%	(22)	632	10.9%
Supply Chain & Freight	247	212	16.5%	2	249	17.5%
Total operating profit	<u>\$ 2,036</u>	<u>\$ 2,037</u>	0.0%	<u>\$ (20)</u>	<u>\$ 2,016</u>	-1.0%

**Reconciliation of GAAP and non-GAAP Revenue, Revenue Per Piece and As-Adjusted Currency
Neutral Operating Profit
(in millions, except Per Piece amounts):**

Six Months Ended June 30

	2018 As- Reported (GAAP)	2017 As- Reported (GAAP)	% Change (GAAP)	Currency Impact	2018 Currency Neutral (non-GAAP)	% Change (non-GAAP)
Average Revenue Per Piece:						
International Package:						
Domestic	\$ 6.66	\$ 5.85	13.8%	\$ (0.58)	\$ 6.08	3.9%
Export	29.50	28.65	3.0%	(0.97)	28.53	-0.4%
Total International Package	<u>\$ 17.24</u>	<u>\$ 15.88</u>	8.6%	<u>\$ (0.76)</u>	<u>\$ 16.48</u>	3.8%
Consolidated	<u>\$ 11.11</u>	<u>\$ 10.64</u>	4.4%	<u>\$ (0.12)</u>	<u>\$ 10.99</u>	3.3%
Revenue:						
U.S. Domestic Package	\$ 20,581	\$ 19,277	6.8%	\$ -	\$ 20,581	6.8%
International Package	7,135	6,245	14.3%	(306)	6,829	9.4%
Supply Chain & Freight	6,853	5,915	15.9%	(80)	6,773	14.5%
Total revenue	<u>\$ 34,569</u>	<u>\$ 31,437</u>	10.0%	<u>\$ (386)</u>	<u>\$ 34,183</u>	8.7%
	2018 As- Adjusted (non-GAAP)	2017 As- Adjusted (non-GAAP)	% Change (non-GAAP)	Currency Impact	2018 As- Adjusted Currency Neutral (non-GAAP)	% Change (non-GAAP)
As-Adjusted Operating Profit:						
U.S. Domestic Package	\$ 1,891	\$ 2,205	-14.2%	\$ -	\$ 1,891	-14.2%
International Package	1,248	1,088	14.7%	(44)	1,204	10.7%
Supply Chain & Freight	417	361	15.5%	1	418	15.8%
Total operating profit	<u>\$ 3,556</u>	<u>\$ 3,654</u>	-2.7%	<u>\$ (43)</u>	<u>\$ 3,513</u>	-3.9%

**Reconciliation of GAAP and non-GAAP Liquidity Measures
(in millions):**

Six Months Ended June 30

Net Increase (Decrease) in Cash, Cash Equivalents and Restricted Cash

	Preliminary 2018
Cash flows from operating activities	\$ 7,200
Cash flows used in investing activities	(2,820)
Cash flows used in financing activities	(3,607)
Effect of exchange rate changes on cash, cash equivalents and restricted cash	(51)
Net increase in cash, cash equivalents and restricted cash	<u>\$ 722</u>

Reconciliation of Free Cash Flow (non-GAAP)

	Preliminary 2018
Cash flows from operating activities (GAAP)	\$ 7,200
Capital expenditures	(2,849)
Proceeds from disposals of PP&E	35
Net change in finance receivables	(4)
Other investing activities	(7)
Free cash flow (non-GAAP)	<u>\$ 4,375</u>